



VETERANS



Are You Or Your Family Missing These Valuable Benefits?

Are you aware of the following programs at the Kerrville VA Medical Center?

- **Enroll with the Veterans Health Administration** for medical needs. Complete form 10-10EZ and bring it to the Kerrville VA.
<https://www.va.gov/vaforms/medical/pdf/10-10EZ-fillable.pdf>
If you have questions, call: 830.896.2020, extension 12444.
- **MyHealthVet** – Schedule appointments, refill prescriptions, review your test results, and more...all without leaving your home.
Register at: <https://www.myhealth.va.gov/mhv-portal-web/home>
- **Home Based Primary Care (HBPC)** – Delivers Primary Care services to Veterans with health problems making it difficult for them to travel to receive medical care. HBPC provides comprehensive care and support services in the comfort of the Veterans home. To be evaluated for HBPC, ask your Primary Care Team about placing a referral or call 830.792.2645 for more information.
- **Homeless & Unstably Housed Vets** – For concerns about low-income Veterans with unstable housing, contact VA Social Worker Kathy Turner at 210.781.5358.
- **Consolidated Outpatient Appointment Center (COPAC)** – “The Call Center” does more than just schedule appointments; you can also refill medications or leave a message with your Primary Care Team.





Services Offered At The Kerrville VA Medical Center Include:



Primary Care	Audiology	Dental	Dermatology	Gastroenterology (G.I.)
Imaging	Laboratory	Mental Health	Nephrology	Optometry
Orthopedics	Pharmacy	Podiatry	Social Work	Urology

Other Useful Information:

- **Contact the above services** by calling (830) 896-2020, option “0”.
- **Contact the COPAC** at: 830.792.2581 or 877.537.7348, Monday – Friday, 8:00 a.m. – 4:30 p.m. (except Federal Holidays).
- **Patient Advocate** – 830.792.2494.
- **Health Benefits** – <https://www.va.gov/health-care/> or 877.222.8387.
- **Surveys: V-Signals & the Survey of Healthcare Experience of Patients (SHEP)** – Two ways to voice your opinions about your healthcare. If you receive an E-mail or letter, asking your opinion, please take a few minutes to let us know how we are doing. The way we improve is with your honest appraisals.
- **Crisis Line – 1.800.273.8255, Press ‘1’.**
Confidential chat at VeteransCrisisLine.net or text to 838255.

Hill Country Veteran Service Officers (VSOs)

Bandera Co. VSO – 830.460.1643

Gillespie Co. VSO – 830.997.3758

Kendall Co. VSO – 830.249.9343

Kerr Co. VSO - 830.792.2203

Hill Country Veterans Center – 830.315.3100

