

# Vision Benefit Information and Resources

## Finding a provider and scheduling an appointment is AS EASY AS...

At Dearborn National, we've made it easier than ever to access your vision benefit information and schedule your annual eye exam. Everything you need is available through our member portal.

1. **Register and log in to the member portal at [www.dearbornnational.com/vision](http://www.dearbornnational.com/vision).**
2. **Review your vision benefit information.<sup>1</sup>** Our member portal gives you access to benefit details, claims, provider locations and more. And, since many providers offer extended evening and weekend hours, you can get care when it works for you.
3. **Find a provider near you:** Log in to [www.dearbornnational.com/vision](http://www.dearbornnational.com/vision), then select "Click here to find a provider." Enter your zip code to be connected with eye health experts near you.

### Still have questions?

Feel free to contact our award-winning Customer Care Center<sup>2</sup> at 1-844-323-8302. You can also learn more by visiting [www.dearbornnational.com/vision](http://www.dearbornnational.com/vision).



### DEARBORN NATIONAL VISION CARE ID CARDS

- You will receive a one-time Welcome Packet, containing two ID cards and a Member Brochure.
- You do not need ID cards to receive services.
- Mailed ID cards will only have the employee's name listed (but any covered family member may use the card).
- Additional ID cards can be downloaded or printed by registering at [www.dearbornnational.com/vision](http://www.dearbornnational.com/vision) or by using the EyeMed App.

All in-network providers can look up eligible members in the EyeMed system with a name and date of birth to verify benefits. ID cards are not required for eligible members to use their vision benefits.



<sup>1</sup>Actual benefits and frequencies vary by plan.

<sup>2</sup>Purdue University Benchmark Portal independent assessment of call centers nationwide.

**For employee use only.** Dearborn National Vision Care benefits are underwritten by Dearborn National® Life Insurance Company. Benefits are available from the EyeMed Vision Care, LLC provider network and are administered by First American Administrators, Inc., independent companies that offer benefits on behalf of Dearborn National Life Insurance Company. Products and services marketed under the Dearborn National® brand and the star logo are underwritten and/or provided by Dearborn National® Life Insurance Company (Downers Grove, IL) in all states (excluding New York), the District of Columbia, the U.S. Virgin Islands and Puerto Rico. Product features and availability vary by state.