



**STATE OF TEXAS
OFFICE OF THE GOVERNOR**

In Texas, public safety telecommunicators act as our “unseen first responders,” serving our communities and helping save lives every day. These professionals, which include 9-1-1 operators, dispatchers, and other highly trained communications specialists, answer calls for help and address the emergent needs of callers according to the specific challenges raised by any given emergency. They process the situation, responding rapidly and often creatively to reassure frightened, upset, and confused callers while at the same time maintaining the calm, professional, and disciplined demeanor that handling an emergency 9-1-1 call requires.

Public safety telecommunicators have remained unwavering in their dedication to providing essential services to Texans in need, always adapting to an evolving emergency response field. With almost 600 public safety answering points where over 4,000 telecommunicators answer 9-1-1 calls, Texas is well-equipped with the best professionals who can provide critical assistance for Texans in times of emergency.

The Commission on State Emergency Communications works with telecommunicators and local and state governments to ensure Texans have reliable access to emergency telecommunications services. Every year, the commission dedicates a week in April for an awareness campaign which highlights the many contributions and achievements of public safety telecommunicators and their importance to the public safety framework of the Lone Star State.

At this time, I encourage all Texans to learn more about the vital role these professionals play in our everyday lives and to extend their appreciation to all public safety telecommunicators. Their strength and expertise in times of crisis ensures Texans receive the help they need when they need it most.

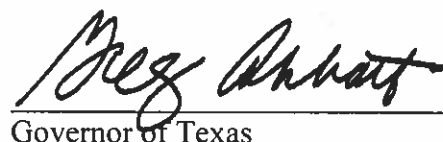
Therefore, I, Greg Abbott, Governor of Texas, do hereby proclaim April 10 – 16, 2022, to be

Public Safety Telecommunicators Week



in Texas and urge the appropriate recognition whereof.

In official recognition whereof, I hereby affix my signature this the 25th day of February, 2022.


Governor of Texas